

Bottisham Medical Practice Volunteer Transport Service.

WHAT, WHERE, WHEN AND HOW?

WHAT: A service for elderly and chronically sick patients who have difficulty getting to the surgery for their appointments.

We have a team of volunteers who give up some of their time to help others by getting them safely to their doctor's appointment here at Bottisham Medical Practice.

WHERE AND WHEN:

The service is available to the villages listed below.

- Bottisham, Lode, Quy
Monday, Tuesday, Wednesday, Thursday and Friday
- Swaffham Bulbeck
Monday, Tuesday, Wednesday, Thursday and Friday
- The Wilbrahams and Six Mile Bottom
Mondays and Thursdays.
- **Appointment Times:**

Pre-bookable appointments must be between 9:10 & 9:40.

HOW:

To take advantage of the service, simply contact the reception team here at the surgery and tell them that you'd like to make an appointment with transport. (Remembering the appointments available are between 9:10 & 9:40).

The reception team will then offer you appointments that are available and organise your transport.

The reception team contact the drivers 2 days prior to your appointment to give them the details of who needs picking up and where from.

Patients are asked to be ready to leave their house in good time as there may be other patients to collect along the way.

The drivers will wait for you whilst you're at the surgery and will take you home after your appointment.

We would really like to promote how helpful and invaluable this service is and has been to many of our patients and we encourage patients who have never used this service to feel free to enquire and take advantage of this very useful scheme.

To book, please either come to the reception desk when you're next at the surgery or call us on: 01223 810030 and select the enquiry option.

*******UPDATE!*******

WE NOW OFFER TRANSPORT FOR EMERGENCY ON THE DAY APPOINTMENTS. THESE ARE AVAILABLE EVERY MORNING. PLEASE CALL THE RECEPTION TEAM WHO WILL CONTACT A VOUNTEER DRIVER AND PHONE YOU BACK TO CONFIRM ARRANGMENTS.