

## **News from Bottisham Medical Practice Patients' Participation Group**

**Meeting:** We held our first meeting via Zoom on 7 October, having suspended meetings at the start of lockdown. Notes of this will be available on the Practice website.

**Equipment:** We are pleased to be able to report that the Doppler Machine is on order and that a nursing trolley has been purchased with funds provided by our generous patients.

**Social Prescriber:** Chloe Burgess is the practice's new social prescriber and now working at the Practice one day a week. Patients can self-refer to her and there is an item on the website which gives details of this. Her role is to help patients who have social needs to find the appropriate help. She will also work with Nurse Carol on diabetes support.

**Appointments:** The Practice will continue to operate the telephone and video consultations, with patients being invited in for face to face appointments where clinically necessary. The waiting room is now open with 4 patients being able to sit in the waiting area at one time. Please remember your face masks when attending the practice.

**Dispensary:** The practice have been working hard over the last few months to improve the dispensary service. In the coming weeks details will be put in patients repeat medication bags as to how they can sign up for the new delivery service. The practice hopes this will reduce the turnaround time for repeat medication and also the queues as we head into winter.

**Next meeting:** To be arranged and will be held virtually via Zoom.

***Bottisham Patient's Participation Group.***